



fun and friendly activities

[www.topevents.gb.com](http://www.topevents.gb.com)

**The small print - please note:**

**The Top Events outdoor activity season** runs at weekends and some weekdays from April to end of September (weather permitting).

**Experience dates/times** can only be cancelled or changed by the customer within 24 hours of making the booking (participants can be changed at anytime).

**Group bookings** a non-refundable deposit must be paid and cleared immediately upon confirmation of booking –

**Final numbers must be confirmed and the balance paid** 14 days before the activity date. Once confirmed, there can be no fee reductions due to reducing guest numbers. Should there be last minute additions to the group we shall always attempt to accommodate them (additional fees will apply). Once the participant numbers have been confirmed you can no longer cancel any activities (although the participants can be changed). Should you be collecting participation fees from individuals we would recommend do so in advance.

**Changes to hill rolling types and numbers** such as additional aqua participants or changes from harness to eclipse or aqua (or vice versa) will be accommodated where possible (additional fees may apply).

**Exclusions for hill rollers** please see 'Fit to ride' document for full information. All participants will be asked to sign to confirm their suitability to participate on the day of the activity.

**Exclusions for archery** anyone suffering with shoulder or neck injuries would be advised not to participate.

**Exclusions for wall climbing and use of the trampoline** you cannot participate if your weight exceeds 18 stones (114 Kg).

**Late cancellation** of any session can be decided on by Top Events due to the weather or any circumstance which could affect the health and safety of customers or staff.

**Should Top Events have to cancel** your session for any reason, an alternative session will be arranged at a time suitable to both parties. Full refunds are not available,

**No responsibility** can be taken by Top Events for travel or accommodation costs incurred by the customer where a session is cancelled at late notice.

**Rebookings following cancellation** by Top Events must be made by the customer within 28 days from the date of the original cancelled activity. This is the customer's responsibility.

To enquire, book or for more information  
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